Product Cybersecurity Support Period Statement (CRA)

Shenzhen Yonglian Technology Co., Ltd. (Winline) — EV Charging Products with Digital Elements

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CYBERSECURITY SUPPORT END DATE: 12/2037
Winline provides a minimum 10-year cybersecurity support period for all its EV charging product series placed on the EU market, counted from unified first market placement (12/2027). This exceeds the 5-year statutory minimum under Article 13(8) of Regulation (EU) 2024/2847 (CRA).

Cybersecurity support end date: 12/2037

1. Purpose and Legal Basis

This statement informs customers, clearly and at the time of purchase, about the cybersecurity support period applicable to Winline's EV charging products placed on the EU market. It is published in accordance with Articles 13(8), 13(9) and 13(19) and Annex II point (7) of Regulation (EU) 2024/2847 (the Cyber Resilience Act, 'CRA').

2. Products Covered

All Winline-branded AC wallboxes (40–80 kW), DC commercial chargers (120–240 kW) and charging modules placed on the EU market. The security-relevant elements are the network-related components embedded in the charging station: the OCPP charger-side client, the charging controller and the local network interfaces (Ethernet / Wi-Fi / cellular), together with the firmware delivered with them. Winline does not provide a mobile application or a cloud/backend service; backend platforms operated by customers or third parties are outside this statement.

3. Support Start and End Date

The support period is determined per model or product series and starts when that series is first placed on the EU market — not from an individual customer's purchase date. All Winline series currently placed on the EU market share one unified support end date:

Product series	First placed on EU market	Support end date
AC Wallbox series (40–80 kW)	12/2027	12/2037
DC Commercial Charger series (120–240 kW)	12/2027	12/2037
Charging modules	12/2027	12/2037

Security updates issued during the support period remain available for at least 10 years after issuance, or until the end of the support period if later (Art. 13(9) CRA).

4. Activities During the Support Period

- Assess reported vulnerabilities and investigate and triage them without undue delay.
- Develop and provide security updates or mitigations, free of charge.
- Publish security advisories and disclose information on fixed vulnerabilities.
- Keep the product's security information and instructions available throughout the support period.

5. Exceptions

- Cloud backends and mobile applications operated by customers or third parties are outside scope and are supported by their respective operators.
- End of supplier support for a third-party component does not shorten Winline's product-level 10-year commitment.
- Products that have reached end of support are governed by a separate end-of-support notice.

6. Related Documents

Document	Where to find it
Coordinated Vulnerability Disclosure (CVD) Policy	Winline official website
Security Advisories	Security advisories page; EUVD
security.txt (RFC 9116)	en.szwinline.com/.well-known/security.txt
EU Declaration of Conformity & Instructions	Supplied with the product; available online

7. Customer Notification

Event	How customers are informed	When
At purchase	Product page, packaging and accompanying documentation state the end date (12/2037).	Before / at purchase
End of support	Website notice and, where technically feasible, on-device notification.	At least 12 months in advance
Policy change	Revised statement with version number and date on the official website.	On publication

8. Our Commitments

- At least 10 years of cybersecurity support for every covered model/series.
- Security updates free of charge throughout the support period.
- Timely remediation and transparent security advisories.
- Responsible, coordinated disclosure with security researchers.

9. Contact and Language

Report security vulnerabilities to **security@szwinline.com**. Reporting instructions and the full CVD policy are published at en.szwinline.com. This statement is published in English, which is the authoritative version; any Chinese translation is provided for reference only and, in the event of any inconsistency, the English version prevails.